




turn to the experts 

PH. 724-438-5400

Fax 724-438-5575

www.fayettefurnace.com

Dear Homeowner,

Here at Fayette Furnace, we strive to provide the highest level of service possible. We hope that your experience with us was a pleasant one, and that we can be of service to you again in the future. As a valued customer, your comments and opinions are very important to us. If you have any concerns, questions or comments, please bring them to our attention.

In order to ensure optimum performance of your equipment we recommend a yearly maintenance agreement. This not only provides peace of mind in the operation of the system, but also gives you the guarantee that the manufacturer's warranty is covered per the owner's manual.

Enclosed please find a **service maintenance agreement** that will cover (1) maintenance of each piece of equipment for a period of one (1) year from the agreement start date, and also save you 10% on any repairs to the covered equipment for the duration of the Service Agreement.

The Service Agreement months are typically from March – April and Sept. - Oct. as we have found these times to be the best months for maintenance to prepare your equipment for the seasons to come. The S/A rates offer a discount to our customers and help us keep our rates low so that we may continue to provide our best service to you.

If there is any other way that we can serve you at this time or in the future please let us know. Thank you once again for your business, and we will look forward to serving you again in the future.

*AGREEMENT MUST BE PRESENTED AT TIMES OF SERVICE OR MAINTENACE FOR DISCOUNT

FAYETTE FURNACE CO., INC.
 4 Monroe Avenue
 Phone 724-438-5400
 www.fayettefurnace.com

Service Maintenance Agreement

Contract Start Date/Contract End Date

_____ / _____

Customer Name _____
 Street Address _____
 City, State, Zip Code _____
 Area Code & Phone # _____

Customer Name _____
 Billing Street Address _____
 City, State, Zip Code _____
 Area Code & Phone # _____

Heating - Air Conditioning & Accessories Check List

FAYETTE FURNACE YEAR-ROUND HEATING-COOLING & ACCESSORIES MAINTENANCE AGREEMENT INCLUDES ONE PREVENTIVE MAINTENANCE 15 POINT CHECK INSPECTION ON HEATING EQUIPMENT AND ONE PREVENTIVE MAINTENANCE 15 POINT CHECK INSPECTION ON AIR CONDITIONING EQUIPMENT.

- ▶ Tightening electrical connections
- ▶ Oiling and greasing motors, if needed
- ▶ Check proper air flow
- ▶ Check gas manifold pressure
- ▶ Checking refrigerant pressures and levels
- ▶ Checking belts for proper condition and tensions
- ▶ Insuring that electrical controls are working properly
- ▶ Media Filters & Air Purifier Filters
- ▶ Checking for proper voltage and amp draw
- ▶ Checking and cleaning condensate drainage system
- ▶ Cleaning either indoor or outdoor coils, as needed
- ▶ Checking heating operation including ignition sequence

Labor Coverage

IT IS AGREED THAT WE WILL PROVIDE SUCH LABOR AS MAY BE REQUIRED TO KEEP THE AIR CONDITIONING, HEATING EQUIPMENT AND/OR ACCESSORY, AS LISTED BELOW, IN PROPER WORKING ORDER. IF ADDITIONAL PROBLEMS ARE FOUND DURING THE MAINTENANCE INSPECTION, WE WILL WITH THE CUSTOMERS APPROVAL PERFORM THE NECESSARY REPAIRS AT A 10% DISCOUNT ON ANY PARTS NEEDED TO PERFORM SUCH REPAIRS. **DISCOUNTS APPLY ONLY TO COVERED EQUIPMENT LISTED BELOW.**

EQUIPMENT	MAKE	MODEL	PRICE
Gas Furnace	EXAMPLE		\$80.00
A/C	EXAMPLE		\$80.00
			\$0.00

This Agreement Price is **\$160.00** Per Year. (NON REFUNDABLE)!
 The effective date of this contract is 1 Yr. from pymt. Contract pricing will be adjusted annually.

Customer Acceptance _____ Date _____

10% Discount on Emergency Service - MUST PRESENT AGREEMENT AT TIME OF SERVICE / MAINTENANCE

TERMS AND CONDITIONS

1. Fayette Furnace Co., Inc. will endeavor to render prompt and efficient service hereunder, but is expressly agreed that Fayette Furnace Co. Inc. shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this agreement.
2. Fayette Furnace Co., Inc. reserves the right to reject any agreement if on inspection by service man, equipment is found in such condition that service will be unsatisfactory to either party. Labor for replacement heat exchanger will be charged on a time and material basis.
3. It is mutually agreed that this agreement covers only electrically operated units inside the equipment and does not cover the labor for ductwork and flue pipe, heat exchanger, electrical or plumbing work or balancing beyond the units, or any work required because negligence, misuse of equipment or because of fire, flood, acts of God, shortage of electrical or water supply, sabotage or damage caused by freezing.
4. No service will be rendered under this agreement if customer has a past due account.

Return a COPY to Fayette Furnace Co., Inc.
 4 Monroe Avenue
 Uniontown, PA 15401